

DC Office Status Report 4/17/95**Billable Hours and Support Calls:**

Date	KB0	Norm	Total	Support Calls
1/22	18.5	26	44.5	
1/29	13.5	5	18.5	10
2/5	22	17	39	7
2/12	9	20	29	9
2/19	11.5	26.5	28	10
2/26	18.5	29.5	48	20
3/5	30	33.5	63.5	
3/12	24.5	32.5	57	
3/19	23.5	31.5	55	
3/26	28.5	32.5	61	
4/2	40.5	36.5	77	
4/9	35.5	34	69.5	
4/16	39.5	35	74.5	

Project Status:

DTIC: Task 5 completed. Still to do: 310 hours of customization (Task 6).

Open Source: They've purchased \$30,000 in support until October. Looks like they are going to buy \$66,000 worth of labor for Forwarder upgrades.

Datavault: Perl is up, the next step is to get WAISgate working and index everything. They need parallel version of WAISserver soon.

Center for Disease Control: training and installation completed.

Issues:

Who is responsible for customer management (bug tracking, new release information, license updates, etc.)?

Is the DC office going to have to do the parallel work for Datavault?